

## What you Need To Know About Returning To The



- Prior to coming to the WCC, you will need to reserve a time slot on Supersaas
   (https://www.supersaas.com/schedule/WCC) or by calling the Member Services Desk (508.234.8184).
   You can reserve up to 48 hours in advance.
  - o There is a cap of 2 customers per time slot
  - o In the case of inclement weather during Monday Friday from 8:30 3:30, Camp Whitin may need to use the Racquetball Court. You will be notified if we must cancel your reservation.
  - o Before you arrive for your program, you must use the daily prescreening tool (https://qrco.de/WHITINCC). Then when arrive at the WCC please visit our screening table at the main entrance to verify you've been cleared to enter. Everyone must also complete a COVID-19 waiver prior to entry for your first visit only.
- Please remember to bring your own water bottle as our water fountains will not be available. The water bottle filling stations will be available.
- In addition, towels will not be available when we reopen. Please remember to bring a towel from home.
- When you arrive at the WCC, please put on your mask as you exit your car and maintain 6 ft of social distancing at all times.
- Next, visit our screening table under the white tent at the main entrance. You will then receive a gray
  wristband to indicate you are going to the Racquetball Court.
  - o You will not need to be screened again that day. However, you will be required to scan in and out for each visit that day.
- There is hand sanitizer for your use at the Screening desk.
- After screening, please swipe your membership card, wash your hands at the handwashing station, and make sure you have your mask on. Masks are required at all times in the WCC, except during strenuous activities.
- If you are early for your time slot, please wait in your car or outside until 5 minutes before the start to avoid congregating.
- When you enter the lobby, wash your hands and follow the gray arrows down the main stairs to the Racquetball Court. If you need to use the elevator, only 1 person (and your caregiver) may use the elevator at a time.
- You may remove your mask for workout bring bag to put mask in.
- Bring your own equipment (including balls) to use during your **Racquetball** time do not share equipment. There will not be equipment available for you to use.
- When you leave the **Racquetball Court**, please put your mask back on and use hand sanitizer provided.
- Please note that the men's and women's locker rooms, including the saunas, are closed for now.
- If you need to use a shower or change or use the restroom, you may use the 3 single Family Locker Rooms across from the aerobics room (follow **Racquetball** signs or white and yellow Family Locker Room signs from main lobby to get there) or use the bathrooms on the main level. If you use the Family Locker Rooms, Family Changing Area or bathrooms, please remember to put your mask back on when leaving.
- When you are ready to leave, you will follow the white arrows and Exit signs to leave. You cannot go
  back out the door you came in (except in the case of an emergency or use of elevator) as we must
  have one-way traffic.
- Please remember to swipe your membership card at the Member Services Desk on the way out and wash your hands.

For more information about the health and safety guidelines and regulations for our sector to which we are adhering, please refer to Mass.Gov/Reopening.